MAKERERE UNIVERSITY

MAKERERE UNIVESITY BUSINESS SCHOOL

CORPORATE STRATEGY, INFORMATION SYSTEMS IMPLEMENTATION AND INFORMATION ACCESSIBILITY BY TAXPAYERS IN KIKUUBO

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ABSTRACT

The purpose of the study was to establish the overall effect of corporate strategy, information systems implementation on information accessibility by taxpayers in Kikuubo. The researcher used a convenience sampling method to select a sample of 300 respondents. A self-administered questionnaire was used to collect data and analyzed using statistical package for social scientists (SPSS) software. The results indicated that there was a significant positive relationship among the study variables. A significant positive relationship between corporate strategy and information systems implementation, information systems implementation and information accessibility and a significant and positive relationship between corporate strategy and information accessibility were realized.

Regression analysis showed that 33.7% of the variance in information accessibility can be attributed to corporate strategy and information systems implementation. However, it was noted that corporate strategy and information systems implementation can alone predict information accessibility. The researcher concluded that corporate strategy and information systems implementation are necessary pre-requisites for information accessibility by taxpayers in Kikuubo. The integration of corporate strategy and information systems implementation and other factors like it was revealed in the study findings would consequently enhance information accessibility in such other government organization. The researcher recommended that it is crucial for Uganda. Revenue Authority to continuously evaluate and consider non-relational and relational information sources as these greatly impact on taxpayers' information accessibility and should be addressed through URA's corporate strategies and information systems implementation.